VIII a genbrace your Gentle Ge

Meet Our Village



Love Our Village



Belong to Our Village



FY 2016 ANNUAL REPORT





The mission of Silver Spring Village is to build and sustain a supportive network of neighbors helping neighbors remain in their own homes and be engaged in the community as they age.



Peggy Gervasi President, FY 2016



Debbie Billet-Roumell Executive Director

A MESSAGE FROM PRESIDENT AND EXECUTIVE DIRECTOR

Silver Spring Village was honored to give a presentation about our vital work to the Montgomery County Civic Federation, an umbrella organization of neighborhood, homeowner and condominium associations. And we were especially honored to be described by Pazit Aviv, Montgomery County's Village Coordinator, as "a robust Village."

Miriam-Webster defines "robust" as: "having or showing vigor, strength, or firmness; strongly formed or constructed; capable of performing without failure under a wide range of conditions."

What made us a robust Village in FY 2016?

We continued to provide extraordinary care to our members in need. Our oldest member is 95 years old. We drive her to her exercise class twice a week, grocery visits once a week and doctor appointments. A volunteer comes to her home twice a week for a friendly visit. We are in regular contact with her son who lives out of state.

A quick glance at our numbers (page 4) makes clear that our seniors are taking advantage of the many services and programs we provide. Volunteers provided 725 rides, 523 friendly visits and phone calls, 403 in-home and other services. We offered a total of 122 educational, social, and recreational programs to make sure seniors had a way to develop social connections that are so important for their wellbeing.

We added services to assist our members in particularly vulnerable situations like medical appointments and storms.

Eight of our volunteers are trained in medical note-taking. On request, these volunteers accompany members to doctor visits, take notes during the visit, and ensure that all of the member's questions are answered.

In our "storm buddy" program, volunteers prepare members before a storm by checking for adequate flashlights, medications, and food. They help during the storm with daily phone calls and following the storm with snow removal or yard cleanup.

We expanded our programs to include intergenerational offerings: yoga with Silver Spring Day School students and a monthly reading program with Easter Seals.

We hired a consultant to expand the racial, ethnic and income diversity of our Village. Diversity benefits our Village and strengthens our community.

We hope after reading this Annual Report, you will agree that Silver Spring Village is robust and on the move as we gain momentum in enriching the lives of seniors and reaching out to more constituents.

Your support makes this possible.

Meet Our Village

Silver Spring Village is a vibrant network of neighbors helping neighbors who want to "age in place." Since 2013, we have been providing services and programs that help our older neighbors thrive – in their own homes and community.

OUR MEMBERS include long-time Silver Spring residents as well as new arrivals, homeowners and apartment dwellers, working people and retirees with vastly different histories and circumstances. We prize the ethnic and cultural diversity of the "suburban/urban" area we serve, and we welcome all.

OUR VOLUNTEERS bring an amazing array of skills and experiences and a can-do attitude. They address members' diverse needs and interests with compassion, skill and *joy*. Many of our volunteers are Village members.

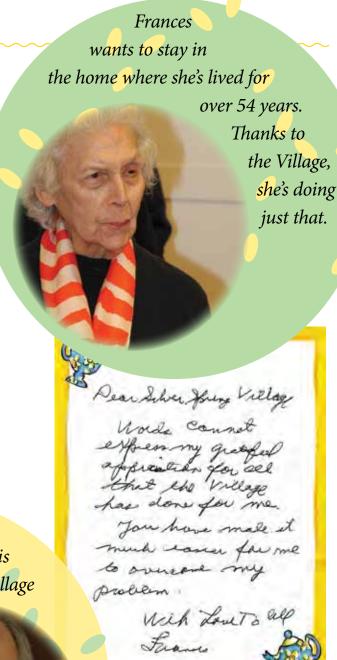
OUR COMMUNITY PARTNERS

cosponsor events, provide meeting venues and other resources that expand and enrich our program offerings.

Together, we are working to make Silver Spring a great place to age in place. We thank you for your help thus far, and we invite you to embrace your "village-osity"!

Jay joined for the activities and to expand his social network. He says the Village

"is a wonderful way to meet new people with diverse interests and fascinating stories."





SILVER SPRING VILLAGE, INC. LEADERSHIP AND ORGANIZATION

BOARD OF DIRECTORS

Peggy Gervasi, President

Claire Maklan, Vice President

Mary Ann Zimmerman, Secretary Sue Decker, Treasurer

Michele Frome, Treasurer

Martine Brizius

Leslie Hansley

Gary Klauber

Anne McHenry

Mae Novak

Tony Sarmiento

STAFF

Debbie Billet-Roumell, Executive Director Vanessa Ripps, Program Administrator

CONSULTANTS

Marcy Frosh
Gail Peck, Peck Studios
Barry Seltser
Robin Talbert

Robin Talbert

Sara Watkins, Capacity Partners

VILLAGE VIBE EDITORS

Connie Raab & Erica Summers

COMMUNITY PARTNERS

Easter Seals DC/MD/VA
Holy Cross Hospital
Silver Spring Day School
Silver Spring Library
Silver Spring Town Center, Inc.

Silver Spring Village, Inc. is a tax-exempt, nonprofit organization [501(c)(3)].

This report covers Village activities and accomplishments for FY 2016 (July 1, 2015 - June 30, 2016).



MEMBERSHIP & VOLUNTEER NUMBERS as of June 30th

523
Friendly Visits
and Check-in
Calls

725One-way Rides

1,651 Direct Service Events

403
In-home & Other

Services

"In-home & Other Services" includes: home repairs, de-cluttering, paperwork, meal delivery, shopping, cooking, medical note-taking, escorted walks, I.T. support, pet care, yard work, and more.

2,772 Direct Service Hours 98
Volunteers
10,284
Total
Volunteer Hours



Educational/ Social/ Recreational Programs

More than 50% of members attended more than three events.

58
Associate
Members
Members
Members
Members

5,979
Administrative Hours
Committee and Board work

Phone Hours

Monday through Friday, 10 to 4

Volunteers handle member requests for service, Village information, referrals for professional help

Volunteers practiced role-playing during our required training.



Board members showed our colors in downtown Silver Spring.

Love Our Village

MEMBERS' VOICES

WHAT THEY LOVE ABOUT OUR VILLAGE:

SOCIAL CONNECTIONS & COMMUNITY

66 I have met so many people since I joined, built friendships, become more active than I have ever been."

"Various social events keep me in tune with other likeminded folks."

"I get a sense of real community."

ABILITY TO REMAIN INDEPENDENT

66[The Village] takes very seriously our needs and desires to remain independent with a little support, and to have a real life according to our interests."

"I can call and arrange for someone to take me to the doctor or pick up medicine, go to the grocery store, or anywhere."

"Help with recycling bin, paperwork, changing light bulbs, de-cluttering, technology..."

HEALTHY MINDS AND BODIES

66I enjoy the intellectual challenge of the book group: new ideas, new information, different perspectives."

"Loved intergenerational yoga! Good division of time between the kids and the adults."

"The professor's lecture on the economy gave me great talking points for dinner party conversations. Substantive content that is very relevant in Washington DC!

PEACE OF MIND

66 Having people to call when I need help."

"I am thinking of the future and that, as I age, I will be able to stay in my home since help is available through the Village."

"Silver Spring Village adds **VALUE** to my home and **SUSTAINABILITY**

to my community." ~ Jim a member

INTEREST GROUPS:

Current Events

Books

Bridge

Scrabble

Foodies

Film Lovers

Members meet for coffee and conversation.





Our Scrabblers have a way with words!

SILVER SPRING VILLAGE, INC.

STATEMENT OF FINANCIAL ACTIVITY

July 1, 2015 - June 30, 2016

INCOME:

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Membership Dues	.\$24,150
Donations:	
Individuals	15,712
Foundations	10,000
Contracts	25,000
Other	1,032
In-Kind Income	11,228
TOTAL INCOME	\$ 87,122
EXPENSES:	
_	

Programs	49,511
Fundraising	. 7,443
Administration	10,621
In-Kind Expenses	11,228
TOTAL EXPENSES	78,804
NET INCOME	\$8,318

STATEMENT OF FINANCIAL POSITION

As of June 30, 2016

Assets:

Cash\$	58,092
Other Assets	. 1,291
TOTAL ASSETS\$	59,383

Liabilities & Net Assets:

Account Payables	\$626
TOTAL LIABILITIES	\$626
Unrestricted Assets	\$58,757
Temporarily Restricted Assets	0
TOTAL NET ASSETS	\$58,757
TOTAL LIABILITIES &	
NET ASSETS	\$59,383

Overall, total income (excluding in-kind donations) increased 28% to \$75,894 in FY 2016 compared to prior year. About a third of the income came from membership dues, a third from a County contract, and a third from donations from individuals and foundations. Operating expenses also increased significantly with the hiring of two part-time paid employees with payroll expenses accounting for about 54% of total expenses (excluding in-kind donations). Net income totaled \$8,318 which increased unrestricted assets to \$58,757. This includes an operating reserve of \$38,000 to ensure sustainability of the organization.

THANK YOU, DONORS & VOLUNTEERS!

DONORS

July 1, 2015 – June 30, 2016

GIFTS OF \$1,000 AND ABOVE

Peggy & Fred Gervasi Raab Spirit Fund Mac and Carlene Roberts Seekers Church, Takoma Park, MD

GIFTS OF \$500 TO \$999

Martine Brizius Kathy Kopnisky & Peter Collins George Lane Ed Lee & Alice Richey Claire & David Maklan Anthony R. Sarmiento & Janet Silva Mary Ann Zimmerman

GIFTS OF \$250 TO \$499

Gil Baxter David Goldstein **Dennis Gosier Gary Klauber** Sheila Maklan Anne & Jim McHenry Mae Novak Terry Savage & **Dwight Onley** Chuck & Denise Sherer Darren Vieira

GIFTS OF \$100 TO \$249

Anonymous (3) Karen Alibrando & Bill Brekke Debbie Billet-Roumell Liz Brent, Go Brent Team, KWCP Maria & Richard Burcroff Sue Decker Amanda DesBarres Ellen Dreyer Harriet Dugan Laurie Ekstrand William Ewing Marcy Frosh

Anne Gavin Leslie Hansley Ina & Alan Marx Carroll McKown Mark Mendez Cricket Parmalee Theone Relos Steve Rosen Dee Schofield Alan Talbert **Betty Whitley** Norma & Dwight Wilson

GIFTS UP TO \$99

Anonymous (3) Dave & Toko Ackerman Mark Brailsford Michelle DeFayette Barbara & Brian Ditzler James Ehrman Megan L. Foley Michele Frome Ghislaine Jackson Jonathan Kidwell Lois La Grenade Carolyn Lauer Ed Levy Roberta Light Rafael D. Marimon Nancy Markstein **Beth Mauser** James Meyerhoff Jeannette O'Connor Christine "Cris" Richard J. Penze Vanessa Ripps Bruce & Bonnie Rosenthal Elizabeth J. Samuels Peggy Gervasi Elyse I. Summers

GRANTS AND CONTRACTS

The Morris & Gwendolyn Cafritz Foundation Montgomery County Executive Collaboration

IN-KIND SUPPORT

CVS (Blair Park) Steve Devoney Giant (Blair Park) Holly Looney Photography Willie James Inman Jewish Council on Aging/Village Rides Kaldi's Social House

Parkway Deli Daniel Peck, Peck Studios Safeway (Thayer Ave.) Seabury at Springvale Terrace Senior Service America Silver Spring Regional Center United Therapeutics Carol Lite

VOLUNTEERS

Marilyn Bate

Marta Brenden

Martine Brizius

Jacqueline Brown

Jane Brown Erin Byrne Charlotte Coffield Alan Constantian Zoe Davis Sue Decker Tanya DeKona Ellen Dreyer Harriet Dugan Katie Dust Gwen Earle James Ehrman Cherri Eitel Martin Faigin Michele Frome Marcy Frosh Anne Gavin Geanaros Salome Gebre-Egziabher Fred Gervasi John Giblin Debbie Gilbert Jana Goldman Jane Gorbaty Kate Gordon Elliott Greher Swati Gupta Eileen Guzikowski Leslie Hansley Carolyn Harrington **Kevin Harris** Tanya Harris Debbie Helfeld Marjorie Hirano Pam Holland Jeanette Honsa Susan Janney Cynna Janus Sandy Kempner

Andrea Kline Shannah Koss Carolyn Lauer Ed Lee **Elaine Lewis** Brian Lichter Jennie Lichter Roberta Light Claire Maklan Nancy Markstein Alan Marx Ina Marx Veronica **McCandless** Anne McHenry Carroll McKown Helen McLendon Vern McLendon Isabelle Melesed'Hospital Raquel Montenegro Arvid Muller Blake Novak Mae Novak Angela Nugent Marsha Obusek Lynn Olson Nora Onley Judith Perry **Bill Pierce Gail Polivy** Connie Raab Reemberto Rodriguez Lois Rose **Bruce Rosenthal** Jim Roumell Tony Sarmiento Terry Savage Bill Schauman Kerstin Schmidt **Chuck Sherer Denise Sherer** Jurg Siegenthaler **Erica Summers** Fran Sussman Darren Vieira Jacqueline Wallen Lynn Weiss Stefanie Weldon Robert Werner Martha Wittman Janice Zalen Mary Ann

Jonathan Kidwell

Gary Klauber

Zimmerman

Belong to Our Village

JOIN. Whether you are interested in attending programs, engaging in social activities, receiving services, or just want to demonstrate your support, membership is one way to participate.

Full Members can receive volunteer services, invitations to all our events and programs, discounts from local businesses, referrals to professionals, and *Washington Consumers' Checkbook*. Annual dues are \$350 for an individual and \$450 for a couple. Financial assistance is available; contact us for details.

Associate Members receive invitations to all Village activities and programs plus all other benefits of full membership except volunteer services. Annual dues are \$150 for an individual and \$250 for a couple.

VOLUNTEER. Whether you have a lot of time to give, or just a little, volunteering is another way to be part of our Village.

Volunteer opportunities are tailored to your interests, skills, and schedule. We will train you, insure you, and provide rewarding experiences.

SUPPORT. Your financial contribution helps keep our Village strong and growing.

We are grateful to all of our past – and future – donors. Financial support from individuals, government, foundations, businesses, and corporate and religious institutions is a vital supplement to our dues income. Inkind donations, like discounts, meeting venues, and supplies, are additional ways you can be part of our Village.

Photos from top: These members are also volunteers.

Members and children participated in intergenerational yoga.

Film lovers went behind the scenes at the AFI theater.

Village events are opportunities to make new friends.



Silver Spring
Village creates
BONDS within and
across DIVERSE
neighborhoods.







7 ~ www.silverspringvillage.org ~ 301-503-7401

HOW TO:

DONATE BY CHECK—make payable to Silver Spring Village and send to Silver Spring Village, PO Box 8217, Silver Spring, MD 20907.

DONATE ON-LINE—go to www.silverspring village.org and press the Donate tab.

LEAVE A LEGACY—contact Darren Vieira about a bequest or other planned giving by calling 301-503-7401 or send email to info@ silverspringvillage.org.

JOIN—go to www.silverspringvillage.org and press the Membership tab, or call 301-503-7401 and ask to speak with Anne McHenry.

VOLUNTEER—go to www.silverspringvillage. org and press the Volunteers tab, or call 301-503-7401 and ask to speak with Vanessa Ripps.

Cover photos from top:

Like many others, these neighbors first met at a Village event.

When they moved to Montgomery County from New Jersey, this couple chose Silver Spring because of our Village!

Members, volunteers, and friends enjoyed a sunny afternoon exchanging plants and seeds.



SILVER SPRING VILLAGE, INC.

PO Box 8217, Silver Spring, MD 20907

 ${\bf Email: in fo@silvers pringvillage.org}$

phone: 301-503-7401

www: silverspringvillage.org



HIGHLIGHTS OF FY 2016 MEMBER EVENTS

INSIDE WASHINGTON: *Washington Post* local columnist John Kelly regaled members with stories collected over his long and interesting career.

JAMAICAN COOKING LESSON: Members had fun – followed by a tasty feast – at a cooking lesson with a Villager who grew up in Jamaica.

THE U.S. ECONOMY: Professor Arthur Alexander debunked many widely held "myths" about the U.S. economy.

STRICTLY SOCIAL: Members enjoyed wine, cheese and conversation around another member's fireplace.

FASHION FUN: Carol Trawick of the Trawick Foundation entertained and enlightened members in her talk and demonstration about "Fun with Fashion," where she revealed her secrets for fashion success.

HISTORY OF THE FOLGER SHAKESPEARE LIBRARY: A presentation by diplomat and historian Stephen H. Grant focused on the life of Henry and Emily Folger, founders of the Folger Shakespeare Library.

OPENING DAY BASEBALL: Nats' fans gathered for an Opening Day Viewing Party at a member's home. They enjoyed the excitement of Opening Day on a big screen TV with food, fun and companionship.

OUTREACH: We held a Valentines Day event at Church of the Ascension to introduce our Village to residents of East Silver Spring.

ALZHEIMER'S DISEASE: Representatives from the Alzheimer's Association presented workshops on "Healthy Living for Brain and Body" and "Know the Ten Signs: Early Detection Matters."

GALLERY VISIT: Members viewed an exhibit of art glass at the Waverly Gallery followed by a casual lunch.

ANTIQUE FURNITURE: Members who are experts on antique furniture restoration gave a presentation and demonstration on "Gold Leaf through the Ages."

PLANT AND SEED SWAP: Members and guests exchanged tips, pots, and more at our third annual Plant and Seed Swap in a member's garden.

PI/PIE DAY: On March 14, to celebrate the significance of "3.14.16," Village volunteers delivered slices of home-baked pie to any member who had so requested.

ANNUAL REPORT DESIGN BY GAIL PECK, PECK STUDIOS